Peer Support Policies

SNIWWOC's Peer Support Program provides one-on-one advocacy and support to racialized women including transgender women and two-spirit community members.

Before you apply, please read this document carefully and apply only if you agree to the terms below. We reserve the right to change these terms of use in the future.

Confidentiality:

Your information: name, address, phone number, proof of income and relevant information are confidential between you, your peer supporter and SNIWWOC unless required by law.

Once you are approved for the program, we will match you with a peer supporter who will set up an appointment with you directly. Your peer supporter will be your point of contact moving forward and any information you share will be confidential.

You are expected to keep your peer supporters contact information confidential. Do not share with other people.

Support:

Peer supporters can support you, help connect you with community resources, or be a friend to chat with. However, they cannot provide you with direct advice.

Harassment of SNIWWOC Staff:

Mistreatment of SNIWWOC staff or volunteers will result in immediate termination of all SNIWWOC services. We may report the incident(s) to appropriate authorities.

Reasons for Service Termination:

- 1. Harassment of SNIWWOC staff or volunteers
- 2. Not complying with the policies above